

TECHNOLOGY GUIDELINES FOR INCOMING STUDENTS

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PROVIDED BY KCU	PROVIDED BY STUDENT (required)
<input checked="" type="checkbox"/> Apple iPad, distributed during orientation <ul style="list-style-type: none"> 10.2", 9th generation WiFi only 256 GB storage Apple Care insurance (3 years) <p>Specifications: https://www.apple.com/ipad-10.2/specs/</p>	<input type="checkbox"/> Headphones or earbuds with a microphone <input type="checkbox"/> Laptop computer meeting or exceeding the specifications below
<input checked="" type="checkbox"/> Unlimited Box cloud file storage¹	
<input checked="" type="checkbox"/> MS Office 365 A1 for Students¹ <ul style="list-style-type: none"> KCU Outlook email account Microsoft 365 (Office), up to five computers Unlimited OneDrive cloud file storage¹ 	
<input checked="" type="checkbox"/> MS 365 Apps for Students¹ <ul style="list-style-type: none"> Word, Excel, PowerPoint Outlook Teams 	
	PROVIDED BY STUDENT (recommended)
	<input type="checkbox"/> iPad case with keyboard <input type="checkbox"/> Stylus or Apple Pencil

MICROSOFT WINDOWS	APPLE MAC	NOT SUPPORTED	iPAD APPS
Operating System:	Windows 10 or newer: 64-bit Home version, Pro is preferred	macOS 14.x Sonoma or newer	Chrome OS (Chromebook)
Networking:	Wireless NIC, 802.11n or newer	Windows 10S, 11S, 11SE (Surface, Surface Go, Surface Duo)	iPadOS 17 or newer
Home Internet:	Broadband or fiber, 6 Mbps min. bandwidth, higher preferred	Virtual Operating Systems (Microsoft Virtual Machine, Parallels, VMware, VMware Fusion)	Adobe Acrobat Reader
Applications:	Microsoft 365 (Office) ¹ Newest Chrome browser Newest Firefox browser Zoom desktop app Microsoft Teams desktop app ¹ Windows Media Player Adobe Acrobat Reader DC JavaScript (enabled) Antivirus and Antimalware ²	Microsoft 365 (Office) ¹ Newest Safari browser Newest Chrome browser Newest Firefox browser Zoom desktop app Microsoft Teams desktop app ¹ Adobe Acrobat Reader DC JavaScript (enabled) Antivirus and Antimalware ²	Apple Books Box Canvas Student ExamSoft Exemplify Microsoft 365 (Office)¹ : · Excel · PowerPoint · Word Microsoft Outlook Microsoft Teams WEPA Print Zoom
Processor:	Intel Core i7, Mac M1, or newer	Linux Operating System	Audience Response & Attendance:
Memory:	16 GB RAM, or higher	ARM-based processors for Windows computers	· iClicker Student
Video Out:	HDMI, DisplayPort, or USB-C adapter for video connection	Virtual Cameras and Microsoft LifeCam Series Cameras	Mobile Note Taking (Optional):
Camera:	720p HD camera, higher preferred		· Branchfire iAnnotate
Microphone:	Built-in required, external optional		· Ginger Labs Notability
Screen Resolution:	1280 x 768, higher preferred		· Microsoft OneNote¹
USB Port(s):	At least one, more preferred		
Screen Reader (Optional)	JAWS for Firefox or NVDA for Firefox		
	VoiceOver for Safari		

¹ Free through KCU after account activation--instructions will be provided in KCU's "Getting Started with IT" online orientation course

² Examples: [Windows Defender](#) (pre-installed with Windows 10/11), [F-Secure Total](#), [Kaspersky Standard](#), [Norton Antivirus Plus](#)

TECHNICAL QUESTIONS

helpdesk@kansascity.edu

816-654-7700

800-234-4847, ext. 7700

WORKDAY QUESTIONS

workday@kansascity.edu

816-654-7740

800-234-4847, ext. 7740

ADMISSIONS QUESTIONS

admissions@kansascity.edu

816-654-7160

877-425-0247, option 1

FINANCIAL AID QUESTIONS

finaid@kansascity.edu

816-654-7175

877-425-0247, option 2